



## Promoting Intercultural Effectiveness

### Aims of the training:

- To provide the basics of the concept of Intercultural Competence.
- To examine how intercultural hierarchies and teams function effectively.
- To provide basic knowledge on related topics such as stereotypes and cultural attitudes as well as personal interaction styles and issues.
- To provide a platform for discussion and exchange of ideas, practices and constructive evaluations with the trainer.
- To develop some reality-based practical exercises in order to promote personal awareness.
- To provide tips on how to integrate new knowledge and awareness into everyday practices.

### Methods

- The course is interactive and participants are encouraged to discuss their own attitudes and experiences.
- The trainer provides short and focused inputs (knowledge, models).
- Inputs are alternated with group work and general discussions.
- The focus of the course is on everyday practices.

### Use of Case studies

- To apply the information learned to examples taken from corporate life.

### The Trainer – Dr. Harold Chipman

Dr. Chipman is an award-winning Trainer, Coach and Moderator in the fields of Management, Leadership, Communication, Multicultural Issues and Psychology. He has held Professorships at major Universities and has worked in Great Britain, Switzerland, Germany, Australia, Austria and the USA in large international companies, UN agencies and non-profit organizations. He is proficient in five major languages. An author of numerous publications, he has also appeared in the media and US radio and Public Television.

**RISK** specializes in Training and Coaching in the areas of Management, Leadership, Insurance/ Reinsurance, Risk, Fraud, Law, Claims and Intercultural Issues.

This course is offered on-site to Industry Leaders, Global agencies and NGOs, Political Institutions and Think Tanks, Management and Human Resource Professionals, IT specialists, Risk Managers.

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